



# RSC Africa Cultural Orientation

December 2013





# Refugee Caseload

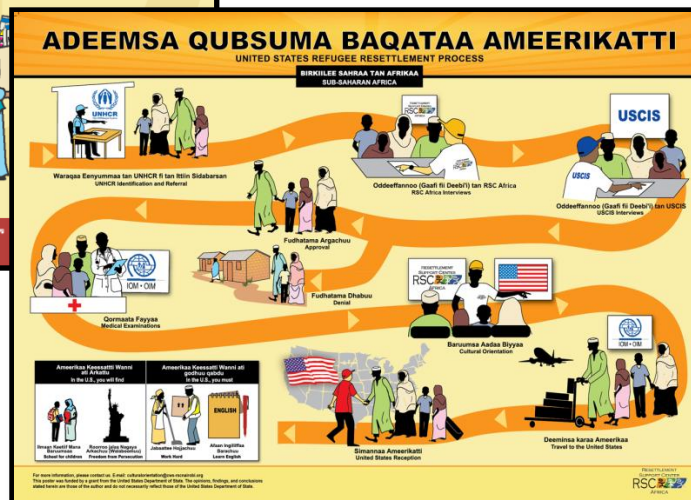




# Key Messages Throughout the Process



- At RSC interviews
- Varied methods
- At Cultural Orientation training sessions





# CO Classrooms





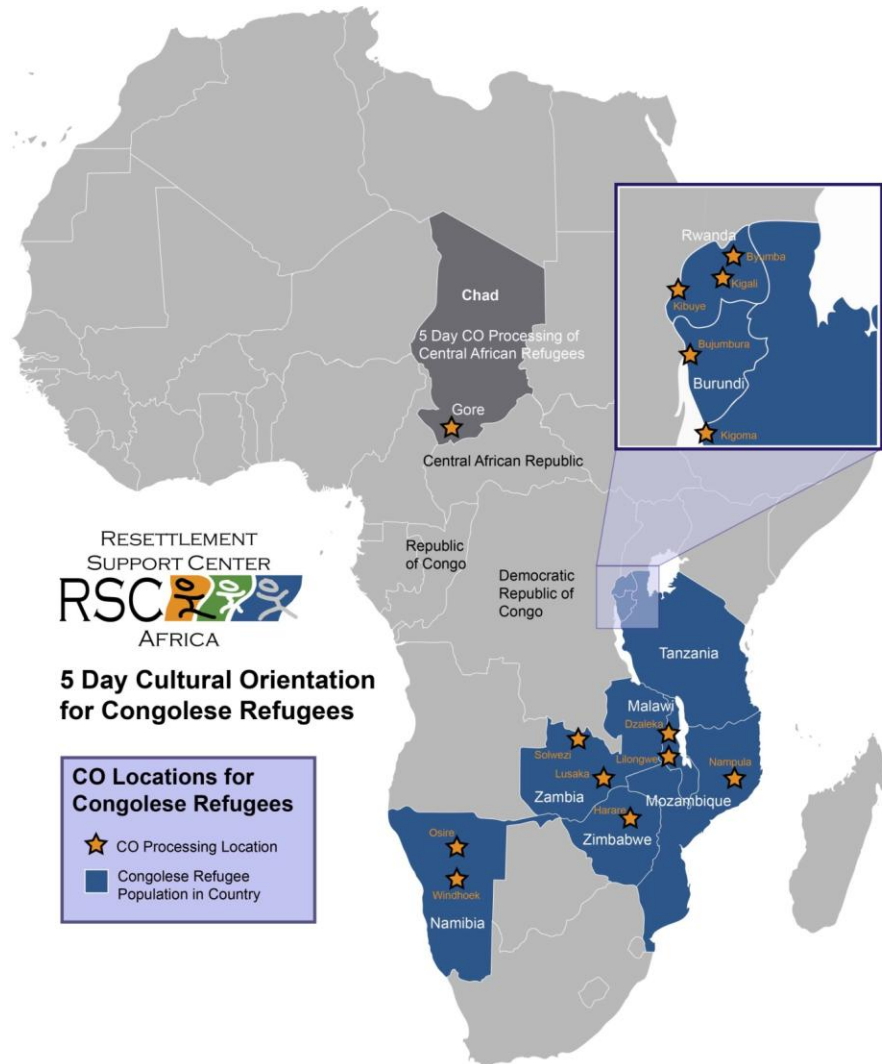
# CO Training Structure Adult Classes



- Standard Adult CO
  - Targets those 15 years and above
  - 3 to 5 working days; 6 hours/day
- Extended CO for the Congolese



# Extended CO for the Congolese





# CO Training Structure Child and Youth Classes





- Somali Youth CO
  - Targets those ages 15 - 26
  - Standard CO plus 1 working day
- Child and Youth CO
  - Targets those 6-11 and 12-17
  - 3 working days in Kenya
  - 5 working days in Chad and Rwanda
- URM CO



# Adult Training Topics

- U.S. Overview
- The Resettlement Agency
- Pre-Arrival Processing
- Community Services
- Housing
- Employment
- Financial Literacy
- Transportation
- Education
- Health
- Cultural Adjustment
- Rights and Responsibilities
- U.S. Law
- Travel

### WHAT SHOULD I EXPECT?

What to Expect ✓	What Not to Expect ✗
 Initial Housing	 TV
 Basic Furnishings	 Washing Machine
 Food or Food Allowance	 Phones
 Seasonal Clothing	 Cars

**QUANTITY AND QUALITY OF ITEMS WILL VARY**  
Items might not be new or what you would choose for yourself. Items will not be like the items other refugees will receive. The quality and quantity of items will depend on the availability of resources, the need of the family, and budgets.

For more information, please contact us. E-mail: [culturalorientation@cw-rsc-africa.org](mailto:culturalorientation@cw-rsc-africa.org)  
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RESETTLEMENT  
SUPPORT CENTER  
RSC AFRICA





# Congolese Cultural Considerations



*Gihembe Refugee Camp, Rwanda*

- Diversity within the caseload
- Parenting approaches
- Hygiene (camp-based children)
- Working on Saturday (7<sup>th</sup> Day Adventist)
- Mental health as private family matter.



# CO Contact Information

Refugee Feedback for CO:  
[COFeedback@cws-rscnairobi.org](mailto:COFeedback@cws-rscnairobi.org)

Partner Inquiries for CO:  
[CulturalOrientation@cws-rscnairobi.org](mailto:CulturalOrientation@cws-rscnairobi.org)

**WE WANT  
TO HEAR  
FROM YOU!**



We are happy that you have been conditionally approved for resettlement and would like to hear from you after you have arrived to the U.S. This information will help us to improve the cultural orientation (CO) provided to other refugees.

To complete a short survey regarding the overseas cultural orientation you received, visit us at:

<https://www.surveymonkey.com/s/RSCAfricaCOFeedback>

or write to us at:

[COFeedback@cws-rscnairobi.org](mailto:COFeedback@cws-rscnairobi.org)

When writing to us, please consider answering the following questions:

- What did you learn in overseas cultural orientation that has helped you in the U.S.?
- What do you wish you had learned in overseas cultural orientation but did not?

If you feel comfortable and are able, please also consider sending us a photograph of you and/or your family in the United States. Know that RSC Africa will have the rights to any photographs shared and may use them for training or outreach purposes.

*CO Feedback Brochure*